

Privacy Policy (Clasquera)

Last updated: March 2026

Clasquera ("we", "our", "us") provides an AI-powered lesson accountability system for schools. This Privacy Policy explains how we collect, use, and protect information when schools, teachers, and administrators use our services.

1. Who this applies to

- School owners and administrators who sign up for Clasquera
- Teachers who use the Clasquera apps
- Students whose lessons may be recorded as part of normal classroom teaching

Each school is responsible for informing parents, staff, and students about the use of Clasquera and obtaining any necessary consent under local regulations (including the Nigeria Data Protection Regulation – NDPR).

2. Information we collect

We collect and process:

- **Account information:** name, email, phone number of school owners, admins, and teachers.
- **School data:** school name, classes, timetables, lesson plans, and subjects.
- **Classroom audio:** audio recordings of selected lessons, created when a teacher starts recording in the app.
- **Transcripts and analysis:** text transcripts generated from classroom audio and AI-generated summaries and coverage scores.
- **Usage data:** log data, device information, and basic analytics about how our apps are used (for performance, security, and improvement). [Link](#)

We do not intentionally collect students' personal identifiers (e.g. full names, addresses) in our system fields. Any student voices captured in classroom audio are treated as part of the lesson content and are protected as described below. [Link](#)

3. How we use information

We use the information we collect to: [Link](#)

- Provide the Clasquera service to schools (recording, transcription, lesson-plan comparison, and dashboards).
- Generate lesson-coverage reports and insights for school owners and academic leaders.
- Support and train teachers and admins in using the platform.
- Maintain and improve the performance, security, and reliability of our systems.
- Comply with legal obligations and respond to lawful requests, if required.

We do not sell personal data or classroom recordings to third parties.

4. Legal basis and school responsibilities

Clasquera processes data on behalf of schools as a data processor. The school remains the data controller, responsible for:

- Choosing Clasquera as a service provider
- Informing teachers, students, and parents that lessons may be recorded and analyzed
- Obtaining any required consent and updating school policies accordingly

Our legal bases typically include performance of a contract with the school and the school's legitimate interests in quality assurance and educational improvement.

5. Data sharing and third parties

We may share data with carefully selected third-party service providers who help us operate Clasquera, such as:

- Cloud hosting and infrastructure providers
- Secure storage and backup providers
- AI transcription and analysis services

These providers only process data under our instructions and are bound by confidentiality and security obligations. We do not allow third parties to use classroom data for their independent advertising or profiling.

6. Data security

We implement technical and organisational measures to protect data, including:

- Encrypted connections (HTTPS) between apps and servers
- Access controls and authentication for school staff accounts
- Role-based permissions inside the platform
- Limited access to production systems for authorised personnel only

No system can be 100% secure, but we work to minimise risks and respond promptly to any incidents.

7. Data retention and deletion

- Classroom audio recordings are stored only as long as needed for transcription and analysis, then deleted according to your school's agreed retention schedule (for example, within a few days or weeks).
- Transcripts and analysis reports may be retained longer to support academic review and improvement, unless the school requests deletion.

- Account and usage data are retained as long as your school has an active contract with us, and for a reasonable period afterwards where required by law or for legitimate business purposes. [Link](#)

Schools can request deletion of specific recordings, transcripts, or user accounts at any time, subject to legal and contractual limits.

8. Your rights

Depending on applicable law, individuals (teachers, students, parents) may have the right to:

- Access the personal data held about them
- Request correction of inaccurate data
- Request deletion, restriction, or objection to certain processing

These requests should first be directed to the school, as data controller. We will support the school in responding where our systems are involved.

9. Children's data

Clasquera is used under the control of schools and is not directly offered to students. We do not create accounts for children; any student data processed is incidental to classroom recordings. Schools are responsible for ensuring appropriate consent and notices for their students and parents, in line with NDPR and other regulations.

10. International transfers

If data is transferred or stored outside Nigeria, we will use reasonable safeguards (such as standard contractual clauses or equivalent protections) to ensure it remains protected in line with this Policy and applicable law.

11. Changes to this Policy

We may update this Privacy Policy from time to time. When we make material changes, we will update the "Last updated" date and, where appropriate, notify schools through the platform or by email.

12. Contact

For questions about this Policy or our data practices, or to exercise your rights, please contact:

Clasquera Data Privacy Office

Abdullah Qaasim

Jide

Email: qaasimkids6@gmail.com