

# Terms of Service (Clasquera)

March 2026

These Terms of Service ("Terms") govern access to and use of the Clasquera services ("Service") by schools, their staff, and other authorised users ("you"). By using Clasquera, you agree to these Terms.

## 1. Our service

Clasquera provides an AI-powered lesson accountability system that allows schools to:

- Record selected classroom lessons.
- Generate transcripts and AI-based analyses.
- View class-by-class coverage and reports through web and mobile applications.

We may update and improve the Service over time, including adding or removing features.

## 2. School accounts and authorised users

- A school must create an account to use Clasquera.
- The school designates administrators who can add teachers and manage classes.
- You are responsible for keeping login credentials confidential and for all activity under your accounts.

You agree to provide accurate information and to notify us promptly of any unauthorised access or security issues.

## 3. Acceptable use

You agree not to:

- Use the Service for any unlawful purpose.
- Upload content that is defamatory, abusive, or violates the privacy or rights of others.
- Attempt to access or modify data belonging to another school.
- Reverse engineer, decompile, or otherwise attempt to extract the source code of the Service, except where allowed by law.
- Interfere with or disrupt the integrity or performance of the Service.

We may suspend or terminate access if you breach these Terms or misuse the Service.

## **4. Classroom recording and consent**

The Service enables recording of classroom lessons. The school is responsible for:

- Informing teachers, students, and parents that lessons may be recorded and analysed.
- Updating internal policies (e.g. staff handbook, parent letters) to reflect this use.
- Ensuring that recordings are made only in appropriate contexts (e.g. regular lessons, not private conversations).

By using the Service, you confirm that you have obtained all required permissions and consents.

## **5. Ownership of data and content**

- The school retains ownership of its lesson plans, recordings, transcripts, and reports ("School Content").
- You grant Clasquera a limited licence to host, process, transcribe, and analyse School Content solely to provide and improve the Service.
- We may use aggregated, de-identified data (that cannot reasonably identify a school or individual) for analytics, research, and product improvement.

We do not sell School Content to third parties.

## **6. Fees and payment (when applicable)**

For paid plans:

- Fees and billing periods will be agreed in a separate order form or contract with the school.
- Unless otherwise stated, fees are non-refundable.
- Late payments may result in suspension or limitation of the Service.

For beta or trial programmes, we may provide the Service free of charge for a limited period.

## **7. Service availability and support**

We aim to keep Clasquera available and functioning, but we do not guarantee uninterrupted or error-free operation.

- We may need to suspend access temporarily for maintenance, security, or technical reasons.
- We will provide reasonable support to school admins and teachers via the channels we specify (e.g. email, WhatsApp, help centre).

## **8. Data protection and privacy**

Our processing of personal data is governed by our Privacy Policy, which forms part of these Terms. By using the Service, you agree to that Policy.

We act as a processor on behalf of your school and will implement appropriate technical and organisational measures to protect personal data.

## **9. Term and termination**

- These Terms take effect when your school first uses the Service and continue until terminated.

- Either party may terminate with written notice, subject to any minimum subscription period or contract.
- We may terminate or suspend access immediately if you materially breach these Terms or use the Service in a way that creates legal or security risk.

Upon termination:

- Access to the Service will cease.
- We will handle your data according to our Privacy Policy and any written agreement (including deletion or export, where requested).

## **10. Disclaimers**

The Service is provided "as is" and "as available". To the extent permitted by law, we disclaim all warranties, express or implied, including fitness for a particular purpose and non-infringement.

Clasquera is a decision-support tool; schools remain responsible for all final academic, HR, and disciplinary decisions.

## **11. Limitation of liability**

To the extent permitted by law:

- We are not liable for any indirect, incidental, or consequential damages arising from your use of the Service.
- Our total liability for any claim relating to the Service will not exceed the fees paid by your school for the 12 months preceding the event giving rise to the claim (or a reasonable cap for free beta users).

## **12. Changes to these Terms**

We may update these Terms from time to time. When we make material changes, we will notify schools and update the "Last updated" date. Continued use of the Service after changes take effect means you accept the revised Terms.

### 13. Governing law

Unless otherwise agreed in writing, these Terms are governed by the laws of the Federal Republic of Nigeria, without regard to conflict of law principles.

### 14. Contact

For questions about these Terms, please contact:

**Clasquera / NIT7ER**

Abdullah Qaasim

A handwritten signature in cursive script, appearing to read "Jide".

Email: [qaasimkids6@gmail.com](mailto:qaasimkids6@gmail.com)

Phone: +234 707 076 3135